

# BC950P Dolphin Automatic Soap Dispenser – Installation Instructions

## 1. Specifications:

Dimensions (WxHxD)	118 x 263 x 113 mm (4.6"x 10.4"x 4.4")
Soap Pack Capacity	700 ml
Battery	6 pcs of Alkaline AA (1.5V) or 1 pc of Alkaline (9V) battery
Pre-Set Sensing Range	11.0 ± 2 cm (adjustable)
Room Temperature	5°C ~ 40°C
Sensing Delay Time	0.5 ~ 1 sec
Dispensed Soap Quantity	With pad: about 1.5±0.5 ml Without pad: about 0.8±0.4 ml
Applicable Soap Viscosity	Liquid: 50 ~ 3500 mPa · s ( cP ) Spray: 1 ~ 5 mPa · s ( cP )

## 2. Item List:

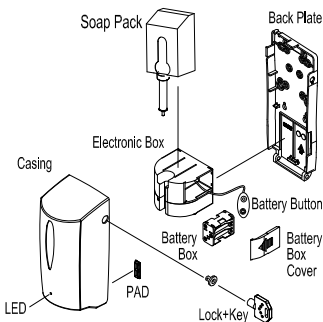
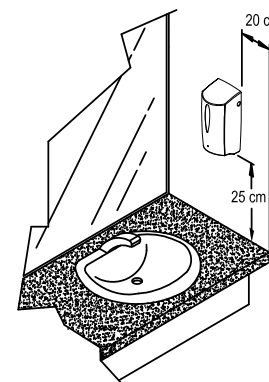


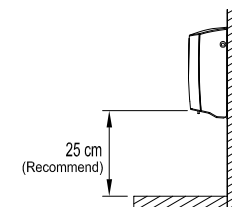
	Illustration	Description	Q'ty		Illustration	Description	Q'ty
1		Key	1Pc	5		Plastic Anchor	2 Pcs
2		Installation Instructions	1Pc	6		Fixing Screw	2 Pcs
3		Installation Template	1Pc	7		Battery AA 1.5V (Optional)	6Pcs
4		Soap Dispenser	1Set	8		PAD (Optional)	1Pc

## 3. Standard Installation:

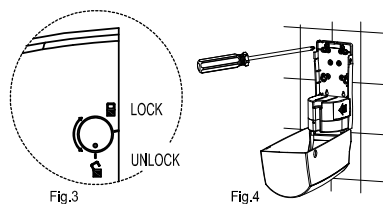
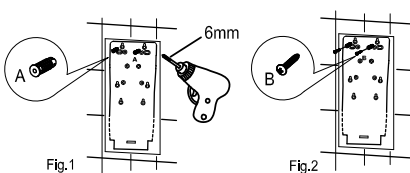


## 4. Before Installation:

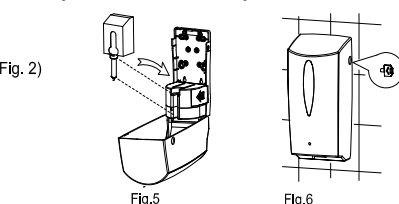
1. Check if surface of wall is smooth and clean.
2. Note the distance between two dispensers or from wall must be ≥ 20cm.
3. Distance between sensor and bench-top should be ≥ 25cm.
4. If distance < 25cm, check suitability and sensor adjustment as per Fig. 10.



## 5. Installation Steps:



1. Tape the installation template at appropriate location on the wall.
2. Drill two holes dia. 6mm, insert plastic anchors. (Fig. 1)
3. Put on wall hanger, insert two screws into anchors, and tighten. (Fig. 2)
4. Remove the soap dispenser casing, use key to unlock. (Fig. 3)
5. Remove soap container.
6. Hang soap dispenser onto the screws.
7. Tighten the screws. (Fig. 4)
8. Put soap tank back into housing and close casing. (Fig. 5)
9. Use key to lock casing. (Fig. 6)



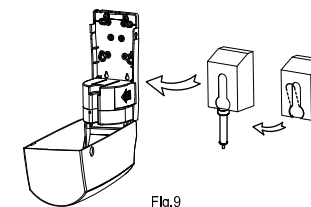
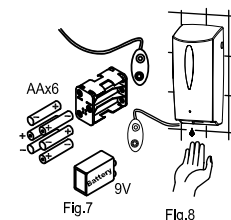
## 6. Operation Instructions:

### A. Service Instructions

1. Open casing with included key.
2. Remove cover from battery box, put the 6 pcs of Alkaline AA 1.5V batteries into the battery box, put box back into original casing and close with cover. (Fig. 7)
3. Remove soap container, open it and pour liquid soap into container. Close properly. Should any soap spill over the outside of the tank, clean it thoroughly. Replace clean soap container into original position, close casing and lock it.
4. Wait 5 seconds, then place your hand under dispenser. The LED will turn on and the dispenser will release a portion of liquid soap.
5. When used the first time, repeat step 4 a few times to fill the system.
6. A flashing LED will indicate low battery. Exchange batteries. If problem persists, contact your dealer.

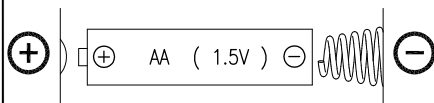
### B. Users Instruction

1. Put palm of your hand below the dispenser. The sensor will activate and the motor will release 1~2 ml of liquid soap. If you need more soap, repeat step 1 a few times, waiting at least 1 sec before you replace your hand under the unit. Do not scoop soap from the nozzle as this may lead to damage. (Fig. 8)
2. For refilling liquid soap into the container, always remove the container completely from the housing and fill it. **NEVER** fill when container is still in the dispenser housing. (Fig. 9)

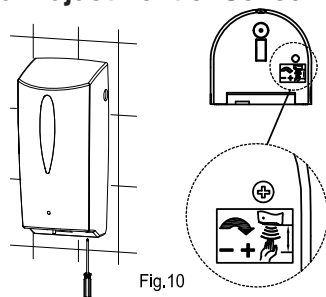


## 7. Installation Check:

1. Check if soap dispenser is firmly fixed to the wall.
2. Check if soap container cover is closed properly and no soap is leaking.
3. Use 6 pcs new Alkaline AA (1.5V) battery. (or alternatively 1 pc Alkaline 9V). Ensure batteries are installed properly and in the right direction ( note +/- indication ). (Fig. 7)
4. Once batteries are installed and casing is closed, a red LED light will flash 4 times to indicate normal function. If casing is re-closed within 40 sec, LED will not flash.
5. Make sure soap dispenser is locked properly with the included key.



## 8. Adjustment of Sensor



- The sensing distance is factory set.
- If adjustment is necessary, proceed as follows: Use small slot-head screwdriver. Insert into small hole at the bottom of the dispenser as shown in Fig. 10.
- Turn clockwise to increase the sensing distance and counter-clockwise to reduce it.
- Do not apply excessive force!

## 9. Important Notice

1. Ensure no bright light source is aimed or reflected at the sensor from below.
2. Ensure that no light reflection occurs through any object within a distance of 25cm below the sensor.
3. Use pure liquid soap only and clean the soap container properly before each re-fill. Deposits of old soap will lead to malfunction and jamming.
4. Do not dilute liquid soap unless concentrate and do not use soap containing abrasive. Observe indicated viscosity factor of liquid soap.
5. Do not immerse the soap dispenser in water or clean it under running water. This will lead to short circuit.
6. Should the dispenser be out of order and batteries have been replaced, do not attempt any repair work. Call your dealer for professional assistance.

## 10. Troubleshooting

Problem	Solution
LED does not indicate	-Check batteries and ensure they are new and properly inserted. -Check sensor cover for stain. Clean unit properly. -Check sensor distance. If adjustment is necessary refer to Parts 3&4.
LED flashes when unit is not used	-Low voltage: exchange batteries. (Fig. 7) -Sensor is activated constantly. Remove the object below the sensor. -If above does not help, return the unit to your dealer for professional assistance.
No soap discharges when motor works	-Obstructed soap dispenser nozzle. Clean soap container or exchange it. -Check if soap is not liquid enough or pack is empty. (viscosity as per indication)
Insufficient soap is released	-Soap has hardened: use unit for several times or remove soap container and wash it thoroughly and refill with new soap. -Soap nozzle is obstructed: wash soap container and use unit continuously until normal quantity is dispensed.

For all other inquiries call your dealer for technical assistance.



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